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| **Mental Health Tribunal****Strategic Plan 2021–2024** **Our Strategic Priorities** |
| **Our Vision****That the principles and objectives of Victoria’s mental health legislation are reflected in the experience of consumers and carers.****Our Mission****The Mental Health Tribunal decides whether a person receives compulsory treatment under Victoria’s mental health legislation. Our hearings focus on human rights, recovery, least restrictive treatment and the participation of consumers, carers and clinicians.****Our Values** **We value lived experience** **and are:****• Fair****• Respectful****• Collaborative** | 1. Contribute to implementing  the recommendations of  the Royal Commission into Victoria’s Mental Health System.

**We will implement the system reforms and embrace the cultural change in the recommendations of the Royal Commission.**Over the life of this plan the Tribunal will:* Contribute to the development of the Mental Health and Wellbeing Act and the progress  of other reforms where input is needed.
* Work collaboratively with all stakeholders  to implement the Mental Health and  Wellbeing Act.
* Continue to strengthen the involvement of  consumers and carers with lived experience  in all aspects of our operations.
 | 1. Continue to refine our hearing processes with a focus on operating flexibly and sustainably.

**We will work with stakeholders to design and implement process reforms that support hearing participants and provide high-quality hearings that are responsive to individual needs.**Over the life of this plan the Tribunal will:* Engage with stakeholders to design flexible hearing models that enable the delivery of high-quality hearings that are responsive to the needs of hearing participants.
* Expand our case management capacity to deliver innovative and responsive hearing schedules.
* Collaborate with health services and advocates to improve pre-hearing preparation procedures.
* Survey consumers, carers, treating teams and legal representatives about their experience of hearings to identify opportunities for improvement.
* Continue to explore and implement information technology enhancements to achieve efficiencies and improve our environmental sustainability.
 | 1. Ensure fair, consistent, and solution-focused hearings.

**We will continually strive to improve our skills and systems to deliver fair and solution-focused hearings.**Over the life of this plan the Tribunal will:* Enhance our competency-based education strategy for members.
* Increase opportunities for dialogue between members about the performance of our functions.
* Continue to improve report templates  for hearings.
* Develop a Reconciliation Action Plan.
* Continue to collaborate with Victoria Legal Aid and the Mental Health Legal Centre on a framework to guide advocacy in hearings.
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