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| **Mental Health Tribunal**  **Strategic Plan 2021–2024**    **Our Strategic Priorities** | | | |
| **Our Vision**  **That the principles and objectives of Victoria’s mental health legislation are reflected in the experience of consumers and carers.**  **Our Mission**  **The Mental Health Tribunal decides whether a person receives compulsory treatment under Victoria’s mental health legislation. Our hearings focus on human rights, recovery, least restrictive treatment and the participation of consumers, carers and clinicians.**  **Our Values**  **We value lived experience**  **and are:**  **• Fair**  **• Respectful**  **• Collaborative** | 1. Contribute to implementing   the recommendations of   the Royal Commission into Victoria’s Mental Health System.   **We will implement the system reforms  and embrace the cultural change in the recommendations of the Royal Commission.**  Over the life of this plan the Tribunal will:   * Contribute to the development of the Mental Health and Wellbeing Act and the progress   of other reforms where input is needed. * Work collaboratively with all stakeholders   to implement the Mental Health and   Wellbeing Act. * Continue to strengthen the involvement of   consumers and carers with lived experience   in all aspects of our operations. | 1. Continue to refine our hearing processes with a focus on operating flexibly and sustainably.   **We will work with stakeholders to design and implement process reforms that support hearing participants and provide high-quality hearings that are responsive to individual needs.**  Over the life of this plan the Tribunal will:   * Engage with stakeholders to design flexible hearing models that enable the delivery of high-quality hearings that are responsive to the needs of hearing participants. * Expand our case management capacity to deliver innovative and responsive hearing schedules. * Collaborate with health services and advocates to improve pre-hearing preparation procedures. * Survey consumers, carers, treating teams and legal representatives about their experience of hearings to identify opportunities for improvement. * Continue to explore and implement information technology enhancements to achieve efficiencies and improve our environmental sustainability. | 1. Ensure fair, consistent, and solution-focused hearings.   **We will continually strive to improve our skills and systems to deliver fair and solution-focused hearings.**  Over the life of this plan the Tribunal will:   * Enhance our competency-based education strategy for members. * Increase opportunities for dialogue between members about the performance of our functions. * Continue to improve report templates   for hearings. * Develop a Reconciliation Action Plan. * Continue to collaborate with Victoria Legal Aid and the Mental Health Legal Centre on a framework to guide advocacy in hearings. |

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